Tutor.com: Your Around-the-Clock Teaching Assistant

Your institution has invested in Tutor.com, the world’s largest and highest-rated online tutoring company, to support your students on their academic journey. As a professor, you play a vital role in your students’ educational experience, yet reaching every student at their time of need is a daunting challenge.

Tutor.com is here to assist you! Together, we can help students to become more successful and improve their grades.

How Will Tutor.com Help My Students?

Extend instruction beyond the classroom... Lecture, discussion sections, labs and office hours are all tried-and-true ways to educate students. But what if you had a small army of TA’s at your disposal to engage students when you aren’t available?

With over 3,000 online tutors available 24 hours a day, your students can get access to subject-matter experts the moment they need help. Our tutors will guide students to a sound understanding of concepts through a collaborative one-to-one tutoring session. Whether the focus is on prerequisites, reviewing course topics or preparing for exams, Tutor.com is now your around-the-clock teaching assistant.

“I love that this site is 24 hours. We all know that homework never sleeps!”

Who Are The Tutors?

Tutor.com tutors come from a wide variety of backgrounds, including educators like you, who demonstrate expertise in a subject area. To become a tutor, candidates must complete a rigorous onboarding process that includes extensive qualification tests, writing samples, mock sessions and background checks.

Commitment to High Quality - As a partner of your institution, our tutors serve as an extension of the support services you provide on-campus. Our commitment to your institution begins by recruiting high quality tutors to represent you. Once hired, each tutor is assigned a mentor to work with and improve their instructional abilities. Tutors are incentivized by raises and advancement opportunities, and sessions are consistently reviewed for quality control.

Effective, On-demand Tutoring - Our tutors work with students to follow the methodology you are using in class. Through a series of interrogative prompts, tutors guide students to a sound academic understanding of the subject matter at hand. Answers are not given, and tutors will assist a student for however long it takes until the student demonstrates comprehension. With Tutor.com you can rest-assured knowing your students are getting the help they need from a qualified tutor.

To find out more about our tutors, please visit www.tutor.com/our-tutors.
Help Your Students Achieve Success

Students who use this service overwhelmingly love it! 95% say it helps them to feel more confident and improve their grades. Spread the word to your students about where they can find help no matter the time or the place.

- Visit the Client Resource Center: www.tutor.com/clients/highered (password: faculty) to access awareness tools and templates.
- Work with Tutor.com program administrators to learn more about the services available to your students.
- Mention it in class!
- Post an announcement on your online course page.
- Email your students reminders before significant assignments or exams.
- Attend an informational webinar.
- Encourage your students to visit Tutor.com and discuss a problem or concept with a tutor.
- Require students to have their essay reviewed by a writing tutor prior to turning in a paper.
- Offer extra credit points to students who forward you a tutoring session transcripts.

Subscribe to our monthly newsletter for more information about Tutor.com best practices and quick tips!
Email: clientsupport@tutor.com to subscribe.

"My tutor was very helpful and understanding. He walked me through the process of solving the problem in a step by step format. He made sure I understood before moving on to the next step. I am so happy I decided to try out the new tutoring site. Thanks!"

Be sure to send them to the right place!

www.tutor.com/UCOklahoma

Students must register with their UCO student email address.
Signing On
To sign in to UCO's Tutor.com program, please visit www.tutor.com/ucokahoma. Register with your UCO email address and you will receive a start-up email from Tutor.com with a link to set up your password.

Choosing Your Subject
Just click on a drop down to select the topic and subject you need help with. For example, if you need help with an algebra problem, select math as your topic and algebra as your subject.

Preparation
In order to maximize the time available, prepare for a session by having a particular concept or question that you would like to work on with the tutor. Tutors can help you with questions from your assignment, proofreading a paper or reviewing a concept from class. In the pre-session survey, please answer a few quick questions so that we can connect you with the best tutor suited for your level and needs.

Working with a Tutor
When you enter the classroom, you will see a chat window on the right-hand side of the screen and a whiteboard. You can talk with the tutor by typing into the chat box and drawing out a problem together on the whiteboard. Various tools at the left hand side of the classroom will help you to draw, type, erase and drag and drop shapes as needed. Ask your tutor for a quick tour upon first sign in.
File Sharing
To get help with your research papers and essays, select Share File at the bottom of the screen to upload your document directly into the online classroom. If you save and store your documents in your Tutor.com locker, you will be able to retrieve them from the list or you can upload directly from your computer. When the file opens in the classroom, you and your tutor can review the paper together at the same time.

Drop-off Essay Review
If you are short on time, you can drop your essay off for a tutor to review and provide feedback. Simply click on the Drop-off Writing tab on your account sidebar, fill out a few questions and send your essay in. We will return it back to you with a feedback form on your Previous Sessions page with 24 hours.

Personalized Features
We want your Tutor.com account to be your own personalized learning environment. With this in mind, we have given you a space to save your favorite tutors, retrieve your archived sessions and essay reviews as well as a file storage locker to store documents. You can access these features any time without counting against your allotted tutoring time.

Feedback and Assistance
Your feedback is important to us and to your school. After each session, please fill out the post-session survey and offer us feedback about your experience. We'd like to know how the tutor helped, your opinion of the online classroom and anything else you'd like to tell us. You can also save, replay, email and print your session. If you have any questions, please contact: studentsupport@tutor.com.
Live, One-to-One Tutoring Hours of Service

Math  24 hours per day, 7 days per week
Basic Math  Ingenuity
Arithmetic  Pre-Calculus
Pre-Algebra  Calculus
Algebra I  Statistics
Algebra II  Advanced Statistics
Geometry

English  24 hours per day, 7 days per week
Literature
Writing Center-Synchronous
Writing Center-Asynchronous
Vocabulary
Grammar

Science  24 hours per day, 7 days per week
Earth Science
Biology
Organic Chemistry
Chemistry
Physics
Anatomy & Physiology

Business*  4:00pm - 1:00am ET, 7 days per week
Finance
Accounting
Economics

Social Sciences  24 hours per day, 7 days per week
U.S. History
World History
Government
Geography

Nursing/Allied Health  8:00 pm - Midnight ET, Sunday - Thursday
Medical-Surgical
Nursing Care Plans
Pathophysiology
Pharmacology
Advanced Writing
Organic Chemistry
Anatomy & Physiology

*Business subjects are available 4:00 PM - 1:00 AM Eastern Time.
*Math, science and history subjects are available Spanish 2:00 PM - 12:00 AM Eastern Time.