IT@UCO kicks off a WebCT High-Availability Project - What you need to know!

Online courses, hybrid courses, technology-mediated course, and even full degree programs are becoming more and more commonplace these days. The creative magic of the Internet has allowed individuals from all walks of life, the opportunity to attend college – online! It’s amazing that students can get the same quality of education online that is available to those individuals that have the advantage of attending traditional university degree programs on campus.

So, what does this have to do with you, IT@UCO, and WebCT’s High-Availability?

Since online programs offer students around-the-clock access to course work, the information systems and the communications infrastructure has to be available from “anywhere at any time”. This means that IT@UCO must deploy the appropriate technology and information services within a high-availability environment. So what does high-availability mean? The simple answer is your program will be available to you “anywhere at any time”. Now that’s really being “connected”.

IT@UCO is currently testing and is planning to deploy this fiscal year, the high-availability architecture for WebCT (http://learn.uco.edu).

Over the next few months, IT@UCO will be sending out multiple messages about the changes in service, many of these you will NOT notice. While we have much to do behind the scenes, by the time we are done the major thing you will notice is better service. The biggest change for you is to ensure that you are using the learn.uco.edu address instead of any other bookmarks or saved links.

What do we mean by better service? Applications which mirror each other in order to provide you with protection in case one server malfunctions, additional power for more users at the same time, and services to balance the load of high use periods such as the start of school.

IT@UCO is working to deploy this High-Availability solution to meet the challenges of today’s online students.

If you have additional questions, please contact the Technology Support Help Desk at 974-2255 or by email at support@uco.edu.