

Curriculum Vita  
2017

**CHRISTY L. VINCENT, Ph.D.**

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**PROFESSIONAL PROFILE**

Over 30 years of university teaching and corporate experience includes:

- Teaching various communication courses at six universities to both traditional and non-traditional students whose classification ranges from freshmen through graduate level.
- Training several thousand staff and management level corporate employees and several hundred public school teachers in subjects of communication, leadership development, self-development, and conflict management.
- Working for 5 years as an internal organizational development consultant in a large, private health care system.
- Working for 8 years in management in a small business whose products and services encompass multiple industries including: grocery wholesale and retail; gift and specialty retail; publishing and printing; and transportation/trucking.

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**EDUCATION**

- **Doctor of Philosophy in Communication.** University of Oklahoma, Norman, OK, 2001  
DISSERTATION: *Understanding Teachers' Accounts of Conflict in Public School Settings: An Ethnographically-based, Ethnomethodological Investigation.*
- **Master of Arts in Communication.** University of Houston, Houston, TX, 1996  
THESIS: *The Cognitive and Ecological Approaches to Social Knowing: An Application to Initial Interactions.*
- **Bachelor of Science in Mass Communication/ Radio and TV.** Oklahoma Christian University, Oklahoma City, OK, 1982
- **Certificate in Alternate Dispute Resolution,** Straus Institute for Dispute Resolution at Pepperdine School of Law, Malibu, CA, 1997  
COURSES: *Alternative Dispute Resolution; Mediation; Negotiation; Arbitration; Interviewing; Cross Cultural Dispute Resolution; Mediation Clinic*

**Note:** All new entries since last triennial review in 2013 appear in blue.

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**CURRENT EMPLOYMENT**

**Professor: University of Central Oklahoma,** Edmond, OK, 2005 to present.

**Independent Corporate Trainer/Consultant**

Assess training needs, design materials, and present training to employees, mid-level managers, and senior-level managers and educators. Topics include: *Communication Competence, Conflict Competence, Delegation Skills, Interpersonal Communication, Coaching, and Performance Consulting.* Also, provide team building, performance assessment, and executive coaching. Clients include:

- **OKLAHOMAN MEDIA COMPANY**, Oklahoma City, OK
- **ALLEGIANCE CREDIT UNION, Oklahoma City, OK**
- **METRO TECHNOLOGY CENTERS**, Oklahoma City, OK
- **OUHSC COLLEGE OF DENTISTRY**, Oklahoma City, OK
- **CHESAPEAKE ENERGY CORPORATION**, Oklahoma City, OK, Ft. Worth, TX, Morgantown, WVA
- **OKLAHOMAN MEDIA COMPANY**, Oklahoma City, OK
- **SEVENTY-SEVEN ENERGY**, Oklahoma City, OK
- **AMERICAN FIDELITY ASSURANCE**, Oklahoma City, OK
- **GMX RESOURCES**, Oklahoma City, OK
- **OKLAHOMA MUTUAL ASSURANCE GROUP**, Oklahoma City, OK
- **OKLAHOMA BREAST CARE CENTER**, Oklahoma City, OK
- **CENTRAL RURAL ELECTRIC COOPERATIVE**, Stillwater, OK
- **TRI-COUNTY TECHNOLOGY CENTER**, Bartlesville, OK
- **COX COMMUNICATION**, Oklahoma City, OK
- **CHICKASAW NATIONS INDUSTRIES**, Norman, OK
- **OUHSC COLLEGE OF NURSING, CASE MANGEMENT DIVISION**, Oklahoma City, OK.
- **EMERGENCY MEDICAL SERVICES AUTHORITY AND OKLAHOMA CITY FIRE DEPARTMENT**, Oklahoma City, OK
- **DIAGNOSTIC LABORATORY OF OKLAHOMA**, Oklahoma City, OK
- **AFFINIA**, Oklahoma City, OK
- **DEPARTMENT OF ENVIRONMENTAL QUALITY**, Oklahoma City, OK.

## TEACHING

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- Received E-Learning Excellence Award from Center for Professional and Distance Education, 2010.
- Received Vanderford Engagement Award, 2011.
- Received Neely Teaching Excellence Award, 2013.
- Nominated for Liberal Arts Faculty Member of the Year, 2014, 2016.
- Nominated for Vanderford Engagement Award, 2015.
- Nominated for Liberal Arts College Teaching Award 2014.

## PROFESSIONAL DEVELOPMENT

- **Association for Talent Development Conference**, Oklahoma City, OK, 2016.
- **Conflict Resolution Consulting Course**, Pepperdine University School of Law, Malibu, CA, 2015.
- **Negotiation and Leadership Course**, Program on Negotiation at Harvard Law School, Cambridge, MA, 2014.
- **Integrative Knowledge Portfolio Process**, Dr. Melissa Peet, University of Michigan, UCO, 2015.
- **TRC's iPad Academy**, UCO, 2015.
- **QPR Suicide Prevention Training**, Oklahoma City, OK, February 2015.
- **Mental Health First Aid Workshop**, Oklahoma Regents for Higher Education System Safety, Health & Environmental Resource Center, October, 2014.
- **Educators' Leadership Academy**, Gender Issues in Leadership, 2014
- **Birkman Method Certification**, Birkman International, 2014.
- **Annual Conference on Transformative Learning (conference and pre-conference sessions)**, 2014, 2015, 2016.
- **Annual Collegium on College Teaching Practice**, 2013, 2014, 2015
- **Heartland eLearning Institute**, 2014.

- **Think Whatever: The End of Wonder**, UCO Heartland eLearning Conference, February, 2013.
- **Emerging Insights on Learning, Technology, and the Road Ahead in Education**, UCO Heartland eLearning Conference, February, 2013.
- **The Flipped Classroom-Tips, Results, and Tools**, UCO Heartland eLearning Conference, February 2012.
- Completed **Center for eLearning and Continuing Education eLearning Facilitation Workshop**, UCO, July 2012
- **Video Tutorials for Students—How to Use the Library**, UCO Lunch and Learn, January, 2012.
- **Library Resources for Online Classes**, UCO Lunch and Learn. September 2011
- Attended the presentation on **Emotional Intelligence** by Dr. Daniel Goleman, October 4, 2011
- **Designing for Online and Blended Courses**, University of Central Oklahoma Heartland eLearning Conference, March, 2012
- **The New Connections**, University of Central Oklahoma Heartland eLearning Conference, March, 2012
- **Sexual Attitude Reassessment Workshop**, UCO, 2013.
- **D2L In-depth: Content**, May 2012 UCO Technology Resource Center
- **D2L In-depth: Quizzes**, May 2012, UCO Technology Resource Center
- **D2L In-depth: Discussions**, May 2012, UCO Technology Resource Center
- **D2L In-depth: Course Builder and Homepages**, May 2012, UCO Technology Resource Center
- **SMART Board Basics/CEPS** UCO Technology Resource Center, January, 2012
- **Increase Your PowerPoint's Impact with Animation and Multimedia**, UCO Technology Resource Center, April, 2011
- **Webinar: Design Your Own Trust Training Workshop using The Thin Book of Trust**, Thin Book Publishing Company, Charles Feltman, March 2012.
- **Inside Out Development Coaching Seminar**, Inside Out Development Company, July, 2011.
- **Central Search: The Revolutionary New One-Search Solution at Chambers Library**. UCO 12<sup>th</sup> Annual Faculty Enhancement Day, August 2010
- **Crowdsourcing, Collaboration and Collaboratition**, UCO Heartland eLearning Conference, March 2011, Michael Wesch
- **Using Google Docs and Twitter to Increase the Efficiency and Excitement in an Online Class**, David Loyd, UCO Heartland eLearning Conference, March 2011
- **Mass Media Literacy and Convergent Journalism Strategies: Implementing Instructional Technologies and Web 2.0 Toolsets in Traditional Student Media Programs**, Christopher Keller
- **Exploring Your Students' FATE: Understanding Addition and Identifying Resources at UCO and in the Community**, UCO Faculty Enhancement Center, March 2011
- **Copyrights and Faculty Rights Webinar**, UCO Faculty Enhancement Center, May, 2011.
- Guest Lecture by **Parker J. Palmer**, author of *Courage to Teach*, Feb 10, 2011.
- **Three Ways to Use Technology in a Learner-centered Classroom**. Webinar, August 2012
- **Cool Tool**, CPDE 2-hour mini session. September 19, 2012
- **To Board or Not to Board...That is the Question?** CPDE 2-hour mini session, October 17, 2012
- **Bringing Creativity Back: Glogster EDU**, 2-hour mini session CPDE November 15, 2012
- Central Oklahoma Chapter of the American Society for Training and Development session: **What Every Trainer Should Know about Employee Engagement**. Spring 2012
- Webinar, **High Touch Pedagogy: Strategies for Improving Online Student Engagement**. October 2, 2012
- **iPad Strategies: Staying Organized and Productive On the Go**, October 11, 2012
- **Gender Issues in Leadership** Retreat, ELA, Feb 20-21, 2013
- **Impact of Sanctions on Women and Children**, Sanam Naraghi Anderlini, UCO Nigh Center, 2013.
- **Parker Palmer's The Courage to Teach**, University of Central Oklahoma, Faculty Enhancement Center and Educators' Leadership Academy, 2010.
- **The Courage to Teach, Part II**, University of Central Oklahoma, Faculty Enhancement Center and Educators' Leadership Academy, 2010.
- **Course Design Workshop**, University of Central Oklahoma, Center for Professional and Distance Education, Spring 2009.

- **Course Design Workshop**, University of Central Oklahoma, Center for Professional and Distance Education, Fall 2009.
- **Copyright Laws Workshop with Dr. Laura Gasaway**, University of Central Oklahoma, Chambers Library, 2010.
- **Collaborative Learning: The Techniques, The Strategies, The Tools**, University of Central Oklahoma Transformative Learning Conference, 2010.
- **Space Matters**, University of Central Oklahoma Transformative Learning Conference, 2010.
- **Balancing Emerging Technologies with Training and Learning: A Strategic Implementation Methodology**, University of Central Oklahoma Faculty Enhancement Day, 2010.
- **WebCT Time Savers: Tips and Tricks to Give Faculty More Time in Their Day**, University of Central Oklahoma Faculty Enhancement Day, 2010.
- **Managing and Optimizing Scholarly Activities, Research Projects, and Journal Publications**, University of Central Oklahoma, Faculty Enhancement Center, 2009.
- **Using the New York Times in Your Class**, University of Central Oklahoma, Faculty Enhancement Center, 2009.
- **The Conflict Coaching Opportunity: Using Conflict Coaching to Teach the Conflict Communication Course**, National Communication Association Short Course, 2008.
- **Teaching CMM: Sharing Effective Methods for Teaching Concepts in the Theory of the Coordinated Management of Meaning**, National Communication Association Short Course, 2008.
- **Social Construction and Social Change: Communication Research, Teaching, and Practice**. National Communication Association Short Course, 2008.
- **Publish and Flourish: Becoming a Prolific Scholar**, University of Central Oklahoma Faculty Enhancement, 2007.
- **What Best College Teachers Do**, University of Central Oklahoma, Faculty Enhancement, 2006.
- **Navigating the Promotion and Tenure Process**, University of Central Oklahoma, Faculty Enhancement Center, 2007.
- **Digital Measures Simply Explained**, University of Central Oklahoma, Faculty Enhancement Center, 2008.

## SCHOLARSHIP

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### Academic Conference Presentations

- *The Process of Integrating Student Agency into E-Portfolio Design*, **8<sup>th</sup> Annual Conference on Transformative Learning**, March, 2016.
- *Achieving True Reciprocity through Service Learning*. Co-presenter with Dr. Sharra Hynes. **NASPA/ADP Civic Learning and Democratic Engagement conference**, New Orleans, June, 2015.
- *The Recipe for Success When Designing Service Learning Projects: Reciprocity*. Co-presenter with Dr. Sharra Hynes, members of The Employment and Education Ministry, and Organizational Communication students. **7<sup>th</sup> Annual Conference on Transformative Learning**, March, 2015.
- *"Wait... You Want Me to Be Transformed?"—Student Perspectives Concerning the Benefits and Downsides of Participating in Service Learning Projects*. Co-presenter with Organizational Communication students, **7<sup>th</sup> Annual Conference on Transformative Learning**, March 2015.
- *"I'm just an Adjunct!"—Women Adjunct Instructors and Narratives of Justification* co-authored with Dr. Mary Carver and Dr. Rozilyn Miller, **37<sup>th</sup> Meeting of the Organization of Communication, Language, and Gender**, October, 2014 (National, refereed).
- *"What Do Women Adjunct Need? What can Universities Do?"* co-presenter with Dr. Mary Carver and Dr. Rozilyn Miller, **37<sup>th</sup> Meeting of the Organization of Communication, Language, and Gender**, October, 2014 (National, accepted by abstract alone).
- *Successful Change Management in a Changing World: A Case Study of the Implementation of a Ten-Year, Large-Scale, Transformative Learning Initiative at a Midwestern U.S. Metropolitan*

University. **International Conference of Educational Developers (ICED)**, Sweden, June, 2014. (International, accepted by abstract alone).

- *Preparing for the Next Phase of Life: The Approach Essay*, **6<sup>th</sup> Annual Conference on Transformative Learning**, March, 2014 (Refereed, accepted by abstract alone).
- *Ideas for Structuring Student Reflections*, **15<sup>th</sup> Annual Collegium on College Teaching Practice**, UCO, August 2014.
- *Using On-Campus Service Learning Projects to Engage Commuter Students*, **Campus Compact Heartland Conference** September, 2013 (Regional, refereed).
- *(I Can't Get No) Satisfaction: Challenges Facing Women Adjuncts*, **Oklahoma Women in Higher Education Conference**, with Dr. Rozilyn Miller and Dr. Mary Carver, November, 2013.
- *Managing Change: Faculty Perceptions of a Transformative Learning Initiative*. Poster presentation at Oklahoma Research Day, March, 2013. Co-presenter with Danielle Hernandez.
- *Pecha-Kucha 20x20 Presentations: Highlighting Student Voices on Transformative Learning*. UCO's 13<sup>th</sup> Annual Collegium on College Teaching Practice. August, 2012 (Local, refereed).
- *Corporate Panel*. UCO Heartland eLearning Conference, 2012.
- *Is Transformative Learning working for UCO? How do we move from theory to action?* UCO Transformative Learning Conference, 2011.
- *An Aspect of Assessment: Highlighting Student Voices on Transformative Learning*, UCO Transformative Learning Conference, March 2012, with Ms. Danielle Hernandez and Ms. Kelli Hoyt (students). (Local, refereed).
- *Straight from the Source: What Students Really want in their Online Classes?* UCO Heartland eLearning Conference, 2011. (Local, refereed).
- *Teachers' Implicit Norms Concerning Conflict with Administrators: Do Administrators Know When They are Breaching Conventional Wisdom?* National Communication Association Annual Convention. Language and Social Interaction Division. November, 2008. (National Refereed Conference, advance copy of paper required.)
- *Promoting the Transfer of Training: Using Reflections of the Participants to Help Your Clients' Management Reinforce Training*. National Communication Association Annual Convention, Training and Development Division. November, 2008. (National Refereed Conference, accepted by abstract.)
- *Innovative Techniques for Training Professionals: Using Film Clips to Teach Conflict Management Principles*. National Communication Association Annual Convention, Training and Development Division. November, 2008. (National Refereed Conference, accepted by abstract.)
- *Understanding Public School Teachers' Accounts of Conflicts: An Ethnographically-based, Ethnomethodological Investigation*. National Communication Association Annual Convention. Language and Social Interaction Division. November, 2007. (National Refereed Conference, advance copy of paper required.)

### **Scholarly and Creative Activities**

- Featured presenter at conference of Health Policy Fellows, Ohio University Heritage College of Osteopathic Medicine, 2014, 2015, 2016 (National Level)
- Invited speaker, 2014 Annual Civic/Community Engagement Workshop: Best and Emerging Practices in Community Engagement, Oklahoma Campus Compact, March, 2014.
- Invited speaker, Southwestern Oklahoma State University, 2013, *Using On-Campus Service Learning Projects to Engage Commuter Students*.
- *Communication Skills that Influence Decision Makers*. Oklahoma State Human Resources Conference Session, May 2011, with Ms. Donna Miller. (State, Refereed)
- *Leading Through Times of Organizational Uncertainty*. Oklahoma State Conference of the American Society of Training and Development session, October, 2012. (State, Refereed)
- *Transformative Learning: Students' Perspectives*. In Transformative Teacher-Scholar, CETTL Monthly ePublication, August 2012.

- Conducted a Webinar for Women in Cable Television, Southeast Regional Chapter on *Leading Through Times of Organizational Uncertainty*, May 2012. (Regional Level)
- Featured presenter at conference of Health Policy Fellows, Ohio University Heritage College of Osteopathic Medicine, 2013 (National Level)
- Developed and delivered a Train-the-trainer workshop for Emergency Medical Services Authority and the Oklahoma City Fire Department on *Developing Conflict Competence*, Fall, 2011.
- Created original course on Business Communication for Chesapeake Information Technology Division, 2011-2012.
- Invited speaker at UCO's *Road to Greatness Conference* for staff members, 2012. *Emotional Wellness: How to Engage in "Healthy" Conflicts*.
- Invited speaker at UCO's *Road to Greatness Conference* for staff members, 2010. *Five Habits of Conflict Competent Leaders*.
- Featured speaker at the meeting of the Central Oklahoma Chapter of the American Society for Training and Development (ASTD), February, 2011.
- Development of original mediation skills curriculum for Emergency Management Services Authority (in conjunction with UCO's Center for Professional and Distance Education). 2010.
- Collaboration with Danielle Dill and James Allen at the Wellness Center to provide Service Learning Opportunities for students in Health Communication course, 2010.
- Development of curriculum on Change Management with Steve Kreidler for Educators' Leadership Academy (Combo Academy), 2010.
- Development of curriculum on Performance Management, Coaching, Conflict Management, and Stress Management for Educators' Leadership Academy (Chair Academy), 2009.
- Development of curriculum on Appreciative Inquiry for American Fidelity Assurance (in conjunction with UCO's Center for Professional and Distance Education), 2009.
- Development of management development curriculum for Chesapeake Energy (Communication Competence), 2007.
- Development of management development curriculum for Chesapeake Energy (Conflict Management), 2008.
- Development of management development curriculum for Chesapeake Energy (Delegation Skills), 2009.
- Collaborated with and supported 3 senior-level Organizational Communication majors (Ms. Alex White, Ms. Lindsay Tran, and Mr. Levi Harrell) in creating a "Lunch and Learn" session on Transformative Learning for UCO faculty and staff. The session, sponsored by the UCO Faculty Enhancement Center, was titled: *"We Get It!" Commuter and On-Campus Students' Perspectives on Transformative Learning*, April, 2009.
- Collaborated with and supported 2 senior-level Organizational Communication majors (Ms. Becca Barsetti and Ms. Leigh Tesny) in creating a "Lunch and Learn" session on Transformative Learning for UCO faculty and staff. The session, sponsored by the UCO Faculty Enhancement Center, was titled: *"What, So What, and Now What? Students' Perspectives on Transformative Learning."* November, 2008.
- Collaborated with and supported 2 senior-level Organizational Communication majors (Ms. Lynette Clower and Ms. Allison Taylor) in presenting at the UCO Transformative Learning Conference on the student experiences with Transformative Learning, February, 2009.
- Made presentation, sponsored by Wellness Center Staff, on my research related to curriculum integration titled, *"Coursework Integration Related to Health and Wellness,"* at Faculty Enhancement Day. August, 2008.
- Made presentation, sponsored by Wellness Center Staff, on my research related to curriculum integration at the *Partnerships in Transformative Learning UCO Share Fair*, 2008.
- Involved students in primary research in collaboration with Mr. James Allen, Director of Health Promotion and Programs for the UCO Student Health Center. 2007, 2008.
- Development of curriculum on Conflict Management for Educators' Leadership Academy (Teachers, Combo, and Professors' Academies), 2006.
- Development of curriculum on Personal and Professional Coaching for UCO Employee Relations Department, 2008.

- Awarded Friends of the Library Grant (\$1000.00), 2007.
- Participated in a public panel discussion in an academic field (state or local venue). American Democracy Day 2007. Panel Title: *“Political Toleration: Is Civility Always Appropriate in Political Discourse?”* Panel Chair: Dr. David Webb, UCO History Dept., 2007.

## **SERVICE**

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### **DEPARTMENTAL SERVICE**

- Supervise UCO Intern focusing on marketing Organizational Communication major, 2015.
- Supervise STLR Student Project for Org Com student working at Catholic Charities nonprofit agency, 2016.
- Supervise STLR Student Project for Org Com student working at Refugee Relocation Services, 2016.
- Invited Speaker, *Strategic Communication Advisory Board Conference*, September, 2013.
- Facilitated Mass Communication Department Retreat using Myers-Briggs Type Indicator, 2013
- Liaison for Organizational Communication Advisory Board member, 2009, 2010, 2011, 2012, 2014, 2016.
- Chair of SSCI Team 7 Committee, 2015.
- Represented department at *Career Quest: Discover Your Major Event*, 2010.
- Chair of Selection Committee for Edith K. Gaylord Excellence in Journalism Endowed Ethics Chair, 2010.
- Faculty mentor for McNair Scholar Research Project, Danielle Hernandez, 2012.
- Committee member for Departmental Selection Committee, Interpersonal Communication Faculty Position, 2006.
- Chair of Departmental Selection Committee, Core Curriculum Coordinator Position, 2009.
- Mass Communication Department Library Liaison, 2006-2016.
- Committee member for ad hoc committee formed to create a departmental promotion and tenure document, 2007.
- Guest speaker for Women in Communication (Student Association) Meeting, 2005.

### **LIBERAL ARTS COLLEGE SERVICE**

- Member of Liberal Arts Library Committee, 2005-2006.
- Chair of Liberal Arts Library Committee, 2007-2014.
- Moderated a Panel of Student Presentations at LA Symposium, 2006, 2008.
- Sponsored two Panels of Student Presentations at LA Symposium, 2009.
- Sponsored Panel of Student Presentations at LA Symposium, 2010, 2012, 2014, 2015, 2016

### **UNIVERSITY SERVICE**

- Presenter for Center for Excellence in Transformative Teaching and Learning, CETTL, *Prompting for Critical Reflection*, November 2016.
- Invited presenter for UCO Management Development Program, March 2014 and October 2014.
- Faculty Liaison for Health and Wellness Transformative Learning Tenet, 2012, 2013, 2014, 2015, 2016.
- Chair of PR/Marketing/Communication Committee of the Healthy Campus Initiative, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016.

- Transformative Learning Steering Committee, 2012, 2013, 2014, 2015, 2016
- Served on Advisory Board for UCO Service Learning Initiative, 2012, 2013, 2014, 2015, 2016.
- Member of the Athletics Council Committee, 2014, 2015, 2016.
- Invited presenter for UCO Athletics Department, 2014.
- UCO Strategic Planning Committee, Team A. 2013.
- Member of committee designed to learn about, implement, and share Transformative Learning techniques, 2009, 2010.
- Participated Healthy Campus Strategic Planning Sessions, Summer, 2010.
- *Planned and facilitated* Strategic Planning Retreat for Healthy Campus Leadership Team, Summer 2012 and 2014.
- Featured speaker at UCO staff workshop, *The Truth about Stress*, 2010.
- Member of the Copyright Action Team Committee, 2010.
- Conducted two development workshop sessions on Communication Competence for UCO Employee Relations Department, 2010.
- Made presentation titled *Reigniting the Passion: Applying the Principles in Parker Palmer's Courage to Teach* with Dr. Sunshine Cowan, Ms. Tracy Fairless, Ms. Rachelle Franz, Dr. Darlene Kness, Dr. Grace Park, Mr. Mike Sokoff, and Ms. Cary Williams at Faculty Enhancement Day, 2009.
- Member of Copyright Action Team, 2010
- Invited speaker for two sections of Theories of Leadership taught by Cherrie Steele, *Conflict Competence*, August 2012.
- Conducted 2-day workshop on Conflict Management for UCO Educators' Leadership Academy—Professors' Academy, 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014.
- Conducted 2-day workshop on Conflict Management for UCO Educators' Leadership Academy—Adult and Higher Education Academy, 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2014, 2015, 2016.
- Conducted 2-day workshop on Conflict Management for UCO Educators' Leadership Academy—Principals' Academy, 2012, 2013.
- Developed and facilitated a 2-part workshop on Appreciative Inquiry for the UCO Theater Department, February 2012.
- Developed and facilitated two workshops on *Managing Change* for Steve Kreidler's executive cabinet, February and March, 2013.
- Participated in Green Screen project for CeCe creating a video for faculty titled *Are You Ready for Online Teaching?* 2010.
- Guest speaker for Success Strategies courses, Fall 2010.
- Conducted a Lunch and Learn for UCO Faculty Enhancement Center, Five Habits of Conflict Competent Faculty Members, Spring 2012.
- Conducted development workshop for UCO Employee Relations Department, 2008.
- Conducted workshop for Academic Affairs Executive Council, UCO, 2009.
- Chaired a 6-week faculty book club using Parker Palmer's book, *The Courage to Teach*, 2009.
- Sponsored a student panel on at Oklahoma Conference on College Student Character, UCO, Session Title: "*Communication Ethics: Perspectives of Undergraduate Communication Majors*," 2006.
- Conducted an individual session at Oklahoma Conference on College Student Character, UCO. Session Title: "*A Good Place: Exploring the Spiritual Characteristics of a University Classroom*," 2006.
- Featured speaker at UCO's *Good to Great* Conference for staff members, 2008.
- Conducted staff development workshop for UCO Health Center, UCO Counseling Center and Disability Support Services, 2007.
- Conducted development workshop for Alumni Council of UCO's Leadership Central, 2006.

## PROFESSIONAL SERVICE



- Featured speaker at five meetings of the Senior Organizational Development Association (SODA), 2015, 2016.
- Featured speaker at three meetings of the Senior Organizational Development Association (SODA) on the subject of Appreciative Inquiry, 2010.
- Featured speaker at the *Great Expectations Summer Secondary Conference*, 2010.
- Featured speaker at the meeting of the Senior Organizational Development Association (SODA) on the subject of *Competing Values Framework*, 2013.
- Featured speaker at the meeting of the Senior Organizational Development Association (SODA) on the subject of *Reflective Learning*, 2014.
- Featured speaker at the meeting of the Senior Organizational Development Association (SODA) on the subject of *Leading Through Times of Organizational Change*, July, 2012.
- Featured speaker at the retreat for the Senior Management Team of Diagnostic Laboratories of Oklahoma, Summer 2011, 2012.
- Featured speaker at LeadershipSource University's 2009-2010 Leadership Series, Stillwater, OK 2009.
- Featured speaker at International Association of Administrative Professionals Annual Meeting, Oklahoma City, OK, 2009.
- Conducted a workshop for employees of Tri-County Career Tech System in Bartlesville, OK, 2008.
- Conducted workshop for American Fidelity Assurance in conjunction with UCO's Center for Professional and Distance Education, 2008, 2009.

#### **SERVICE TO THE COMMUNITY AND THE COMMUNICATION DISCIPLINE**

- Volunteer at Myriad Gardens, 2015.
- Volunteer at City Rescue Mission, 2014.
- Volunteer at Regional Food Bank, 2012, 2013.
- Volunteer presenter for TEEM, The Education and Employment Ministry, 2013.
- Fundraiser for Multiple Sclerosis Society, 2013, 2014.
- Reviewed manuscript for National Communication Association Annual Convention, 2008.
- Reviewed two panel proposals for National Communication Association Annual Convention, 2008.
- Featured speaker for Pi Kappa Alpha Fraternity, Edmond, OK 2008.
- Featured speaker for Sunbeam Family Services, a division of Oklahoma City Educare, 2009.